September 2022

<u>Complaints concerning College accommodation</u>

If Junior Members have a complaint about some aspect of their accommodation which they feel has not been resolved to their satisfaction, they should contact the following people:

Complaint type	First Contact	If unresolved within reasonable timeframe	If still unresolved
		contact	
Housekeeping services	Domestic Services Manager	Home Bursar	Warden
	(Ellen Baker)	(Gez Wells)	
Maintenance Issues	Clerk of Works		
	(Michael Collett)		